

## Appendix 1.

<b>THEME 1: CONCEPTS AND DEFINITIONS</b>	
<b>Main questions</b>	<b>Possible follow-up questions:</b>
1. What comes to mind when you hear the concept ill-health?	a) Associate freely about the subject
	b) Anything else that comes to mind?
2. What comes to mind when you think about disease?	a) Are there differences between ill-health and disease?
	b) Can you give examples of these differences?
3. Where do you go when in need of care?	a) Why this place? Specify!
4. What comes to mind when I say:	a) Primary care
	b) Hospital
	c) Emergency room
	d) Doctor
	e) Nurse
	f) Psychiatrist
	g) Telephone triage
	h) Medicine
<b>THEME 2: HEALTH CARE IN COUNTRY OF ORIGIN</b>	
<b>Main questions</b>	<b>Possible follow-up questions</b>
1. Tell me about the health care system in your country of origin	a) Can you explain more?
	b) Tell me how that works?
2. Tell me about you experiences with the health care system in your country of origin	a) Can you tell me more? How did that make you feel?
3. Who seeks health care in your country of origin?	a) Differences between men and women?
	b) Differences between classes, rich and poor?
	c) Other differences that come to mind?

4. Tell me about your last consultation with the health care in your country of origin?	a) Describe how you were treated
	b) Describe access
	c) What are your ideas about this?
	d) Describe costs and quality
<b>THEME 3: HEALTH CARE IN SWEDEN</b>	
<b>Main questions</b>	<b>Possible follow-up questions</b>
1. Tell me about your experiences with the Swedish health care	a) How did you feel?
	b) Why do you think this is?
	c) Can you specify that? Tell me more?
2. Do you feel that you have access to necessary information and knowledge about the Swedish health care system in order to acquire health care when needed?	a) Why/why not?
	b) What are your thoughts and ideas about that?
	c) What knowledge/information is missing?
	d) How would you get access to that information?
3. Try to recall your last health care consultation. How were you treated?	a) What are your feelings about that?
	b) What was good/bad?
	c) How would you want to be treated?
	d) Other thoughts
4. Do you believe that your experiences with the health care system in your country of origin have affected your health seeking behavior in Sweden?	a) In what way has/hasn't it affected you?
<b>THEME 4: FUTURE AND IMPROVEMENTS</b>	
<b>Main question</b>	<b>Possible follow-up questions</b>
1. How would you describe an optimal health care consultation?	a) What can health care providers do to fulfill this request?
	b) What can patients do?
	c) Other thoughts and suggestions